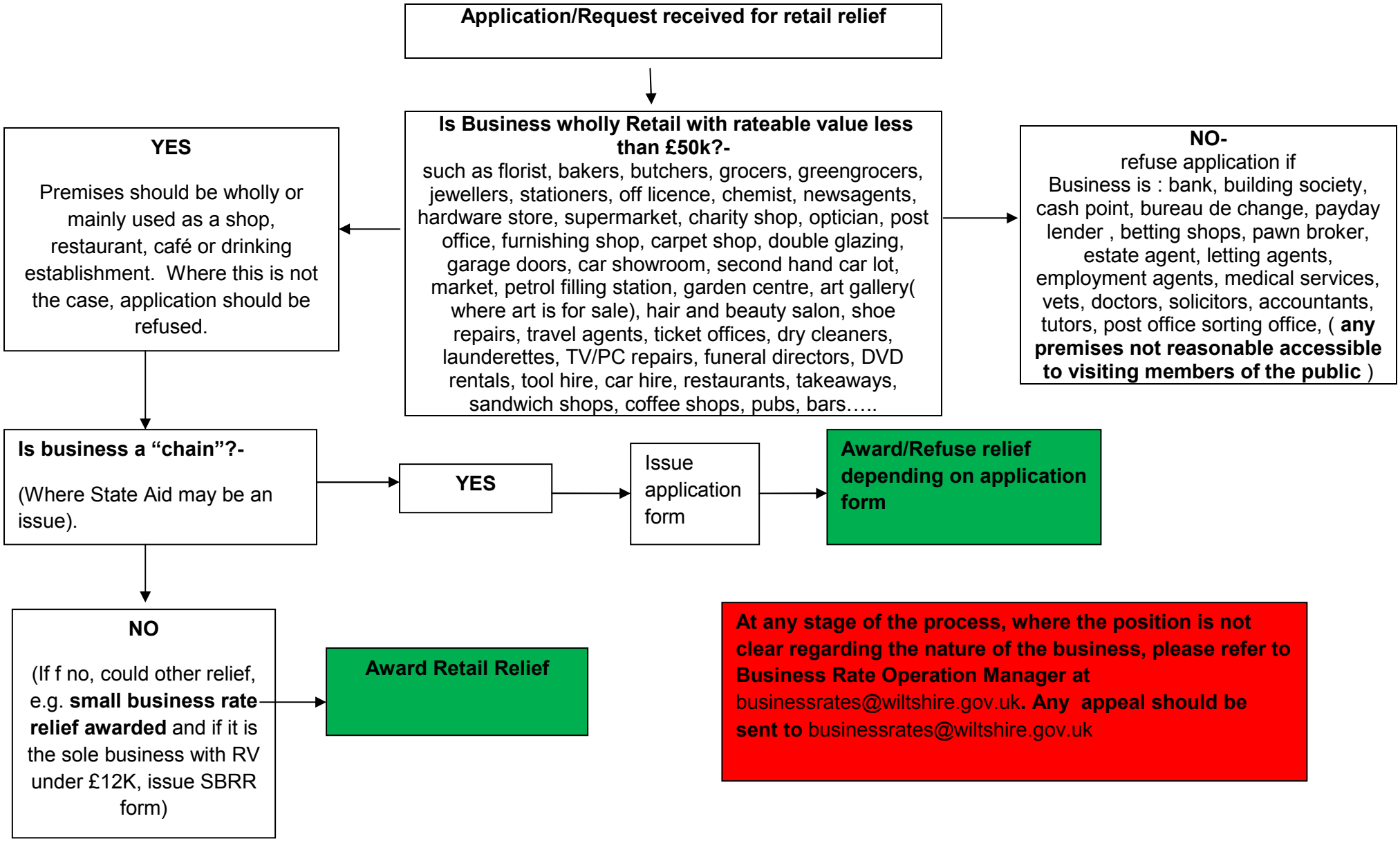
Appendix 1

Business Rate Retail Relief Process